

Our local plan for responding to people who need help because of the COVID-19 pandemic

Tuesday 24 March 2020

Subject to change pending further government announcements



Identified groups

A

Government has identified a group of 1.5m people who are at particularly high risk due to their serious health conditions.

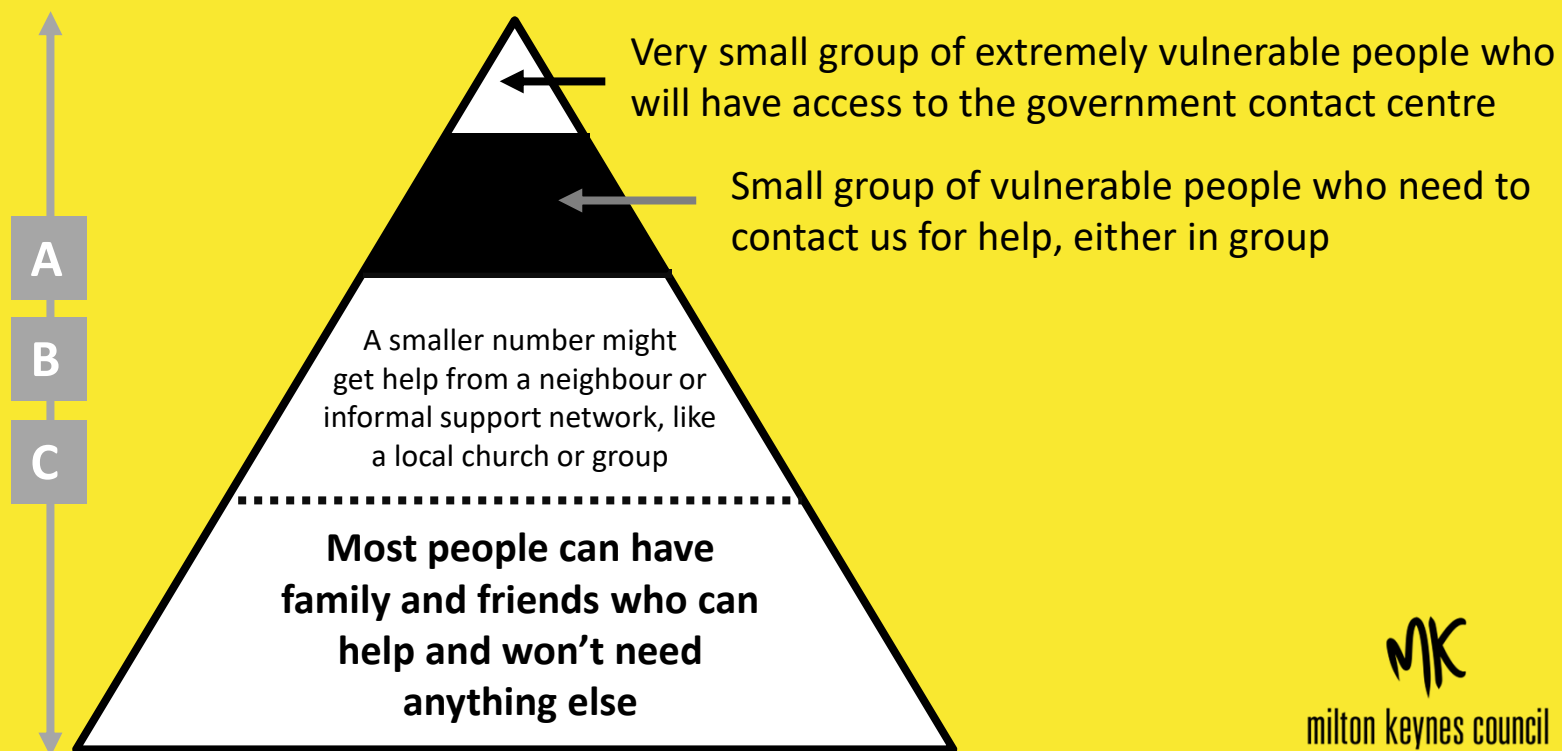
B

Wider group at increased risk of severe illness who should be particularly stringent in following social distancing measures. These are over 70s, anyone instructed to get a flu jab as an adult each year on medical grounds and pregnant women.

C

More general people who, while not at increased risk of severe illness, are at risk due to the restrictions that have been put in place through increased social isolation, worsening mental and physical health, increased domestic violence and so on

A reminder of the general context



For context, there are 27,000 over 70 year olds in Milton Keynes

Groups

A

Government has identified a group of 1.5m people who are at particularly high risk due to their serious health conditions

Government will lead.
Helpline is 0800 0288327
Government will provide standard food packages via supermarkets to this group.
We should expect that they may require local support

B

Wider group at increased risk of severe illness who should be particularly stringent in following social distancing measures. These are over 70s, anyone instructed to get a flu jab as an adult each year on medical grounds and pregnant women

C

More general people who, while not at increased risk of severe illness, are at risk due to the restrictions that have been put in place through increased social isolation, worsening mental and physical health, increased domestic violence and so on

Local support service

Milton Keynes Council, together with our partners, are expected to lead on providing support to people in these groups who need help that can't be provided by family, friends or informal support groups

Services

B

C

Local support service



Welfare checks



Delivery of basic supplies



Advice and signposting

Responding



Welfare checks



Delivery of basic supplies



Advice and signposting



- Requests for help need to be made by phone
- Phone number is 01908 691691
- Basic details taken

Will help some contacts self-resolve



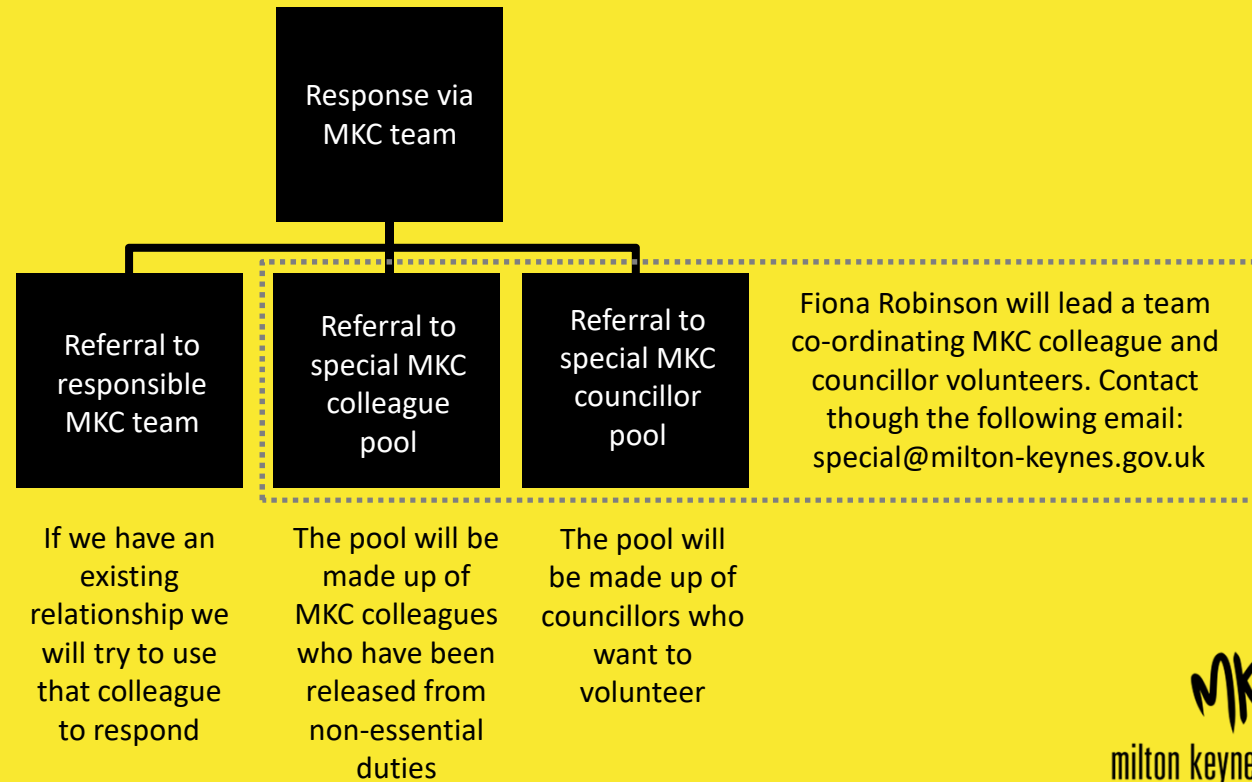
- Operating from Civic
- Team led by Mel Marshman
- Will return calls for help and triage contacts
- Cross check contacts against MKC databases

For some contacts, no further action

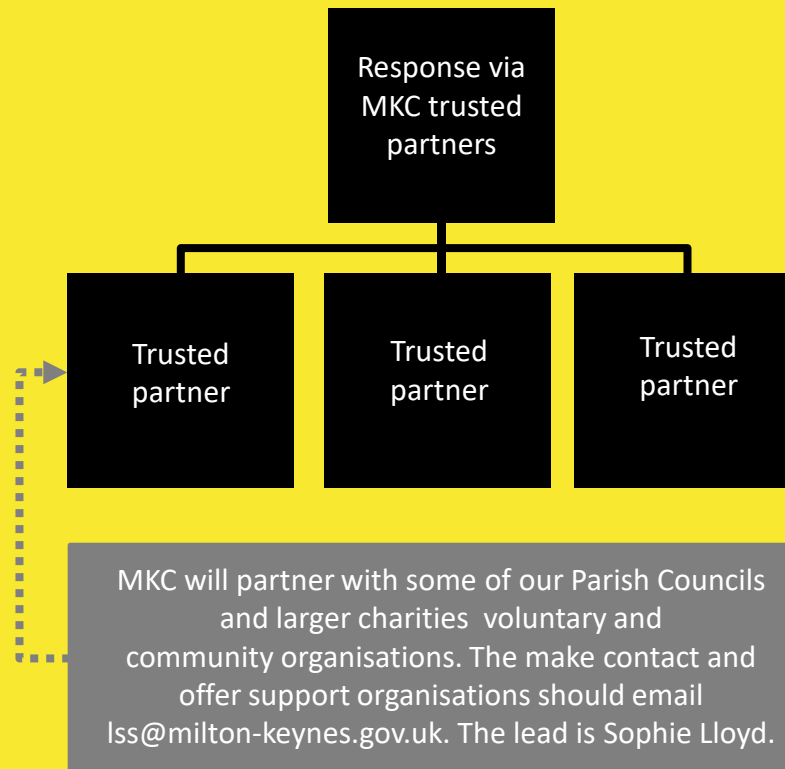


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Responses though MKC

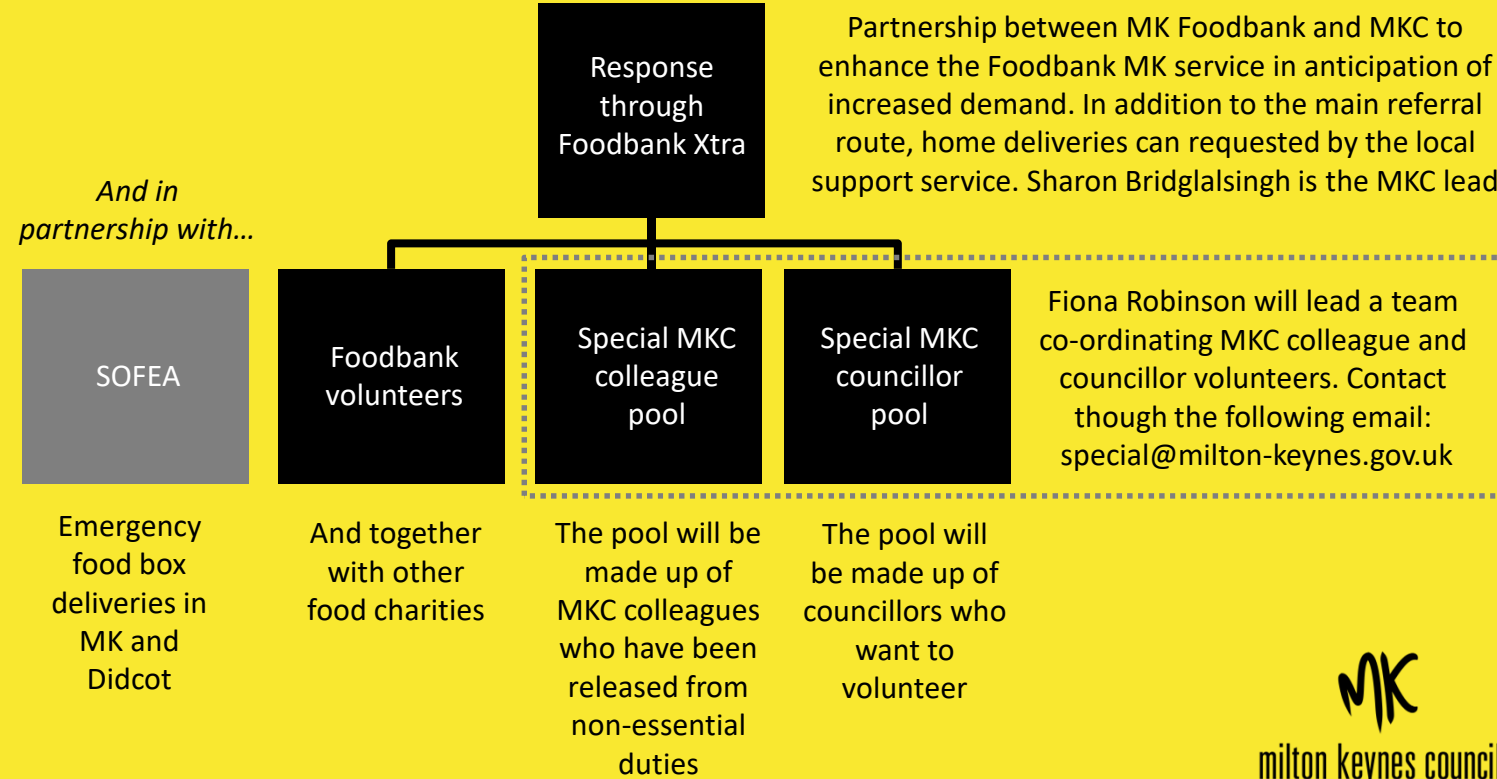


Responses through MKC trusted partners



'Trusted partners' are recognised organisations like Parish Councils, charities, voluntary and community organisations and business organisations who have scale and are sustainable and have good practice policies and procedures in place, like data protection and safeguarding

Responses through Foodbank Xtra



A bit more on Foodbank Xtra



In partnership with Foodbank MK we are setting up a larger temporary storage and distribution centre at Saxon Court in Central Milton Keynes.



We will be using the knowledge and expertise of Foodbank MK as we work to create an enhanced service, which will run to the end of June.



There will be a new way for people wanting help to be assessed. This will be done on the telephone from one of our Children's Centres (and not through agencies as is usual). Food parcels will be delivered to Children's Centres for collection. If a family in need is self isolating we'll try to deliver to the home.



Foodbank Xtra will also help with the provision and delivery of basic supplies for those not normally be eligible but are in identified groups **B** **C** (See slide 2)



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Supporting community action

Community Action: MK provides the strategic support and coordination of groups across Milton Keynes to enable them to provide safe and well organised support at neighbourhood level.

Local people who want to get involved should be directed to Community Action: MK, bearing in mind they might be more needed in the recovery phase.

The contact email is info@communityactionmk.org

**COMMUNITY
ACTION: MK**



Donations and financial aid



COVID-19 MK Emergency Response Appeal

- Special appeal for people who want to donate
- Started with £100K from Community Foundation and MKC
- Full details at www.mkcommunityfoundation.co.uk

COVID-19 MK Emergency Appeal Fund

- Special fund for community groups, charities and not for profits to relieve hardship caused by Covid-19
- Can also support organisations with services to support the informal or formal effort to respond to local need





MK

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